

Member Services Committee Meeting, November 19, 2020, 9:30am

Use of Virtual Meetings to Increase CMHA Member Participation – Bob Sheehan

How CMHA can apply what has been learned about virtual meetings that can be applied in a post-pandemic world.

Bob reviewed the information that was shared with the group. He stated that COVID has forced the use of virtual methods for conferences, meetings, etc. The Association is getting a lot of good feedback on using this method. Several ideas on how to proceed in the future of meetings and conferences have come up. Bob reviewed pros and cons in using these virtual platforms in these last 8 to 9 months. Bob discussed a few options for moving forward which included:

1. Return to in-person meetings
2. Hold all governance and advisory in virtual format
3. Hold some meetings in-person allowing for virtual connection for those who choose for:
 - a. Board of Directors
 - b. Steering Committee
 - c. Directors' Forum
4. Other meetings that would be full virtual format:
 - a. Standing Committees
 - b. Administrative Committees
 - c. Persons Served Advisory Group

Group discussed and agreed by consensus that some type of hybrid offer (some in-person and some virtual option) would be the best choice. Group felt that the Zoom option saves travel money and provides an option to stay safe from COVID exposure.

Group voted to offer some type of in-person and Zoom hybrid option.

Proposal to Define the Past-President Role in the Association By-Laws

Bob Sheehan gave details of Bill Davie's proposal to include a definition for the Past-President position in the By-Laws. He stated that this role is not defined in the By-Laws, and this would add one as presented.

Group voted to add definition for Past-President as presented, which states "After completing their role as President they would become a Past-President and maintain that role until the present President fulfills their position. They would maintain a CMHA officers' position with all rights and privileges therein." In Article VI (F). Title would add "Immediate" before "Past-President".

Other (from September 2020 parking lot)

Jan Plas informed the group that this would be his last meeting with Member Services as a co-chair. He stated that due to health issues he will not be seeking reappointment on his local CMH Board, and therefore is stepping down as Co-Chair of this committee, as well as Chair of the By-Laws Committee. Group thanked Mr. Plas for his many years of service and contribution of his knowledge through the years.

Parking Lot Items

Any topics that the group would like to add to future agendas can be placed here.

Consideration of creation of a Peer Support Award – tabled until in person meetings begin again

The next meeting of the Member Services Committee is scheduled for Thursday, January 21, 2021, 9:30am, and may still be held via Zoom. More details will be known as we get closer to 2021.

Meeting adjourned at 10:07am.